Warranty and Claim Investigation Report



Email:

WarrantyDepartment@Tangentmaterials.com Fax: (630) 264-6882

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DATE REPORTED:						
CUSTOMER NAME:						
CUSTOMER NUMBER:						
ISR/OSR NAME:						
CASE NUMBER (INTERNAL USE):						
PRODUCT INFORMATION						
PRODUCT TYPE: SHEET LUMBER STRUCTURAL MANUFACTURED GOODS Other						
PROOF OF PURCHASE:						
☐ LOT NUMBER						
Enter Number:						
OR						
ORDER NUMBER						
Enter Number:						
DIMENSIONS: COLOR: NUMBER OF PIECES AFFECTED: DEFECT CLAIMED:						
CUSTOMER NOTES AND DOCUMENTATION OF CLAIM						
*PHOTOS ARE REQUIRED						
Please provide any relevant details or attach supporting documnetation. Photos need to be taken in good lighting						
showing a clear indication of defect. If photos are not clear, samples will be required.						
Address to send samples to is: 325 State Route 31, Building K, Montgomery IL 60538.						
DESCRIPTION/NOTES:						